

Safety Recall: Bose Audio Amplifiers

BACKGROUND

Moisture may get into the amplifier box mounted behind the rear seat-back, causing a transistor to overheat. This can result in smoke and, possibly, a small fire.

CUSTOMER NOTIFICATION

All owners of affected vehicles will be mailed a notification of this recall. An example of the notification is at the end of this service bulletin.

CORRECTIVE ACTION

Replace the four sub-amplifiers in the amplifier box.

PARTS INFORMATION

Sub-amplifier Kit (includes four sub-amplifiers with heat sinks):

Legend Sedan: P/N 06391-SP0-308

Legend Coupe: P/N 06391-SP1-308

WARRANTY CLAIM INFORMATION

OP#	Description	FRT	Template ID
010106	Install sub-amplifier kit, Sedan	0.6	01-015A
010106	Install sub-amplifier kit, Coupe	0.6	01-015B

Failed Part: P/N 39186-SP0-A01

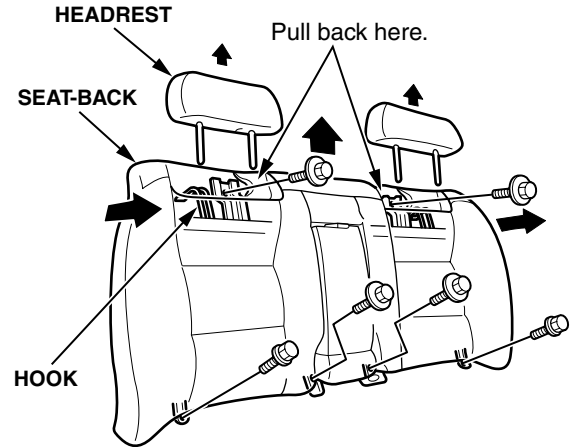
Defect Code: 912

Contention Code: L20

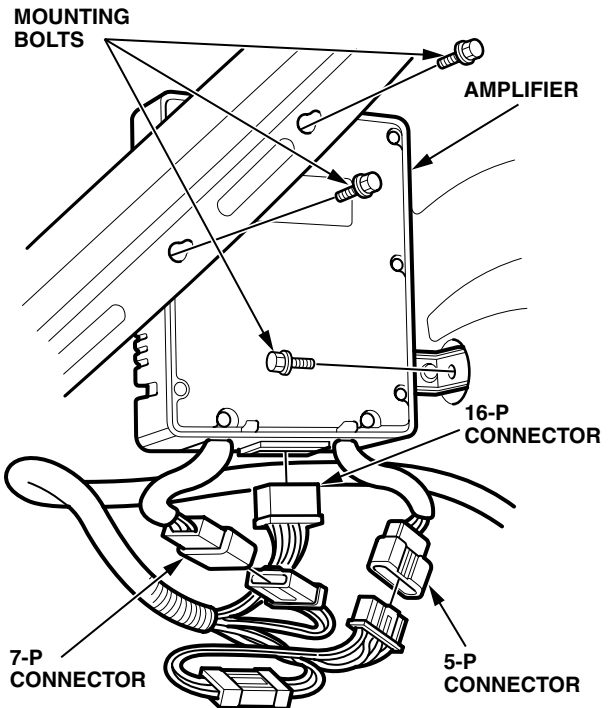
Skill Level: Repair Technician

REPAIR PROCEDURE

1. Remove the rear seat bottom and seat-back.

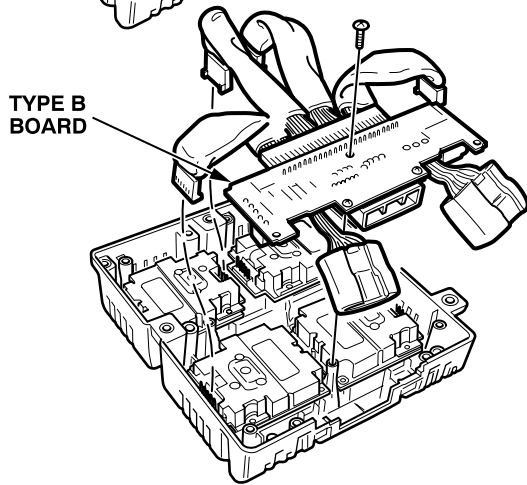
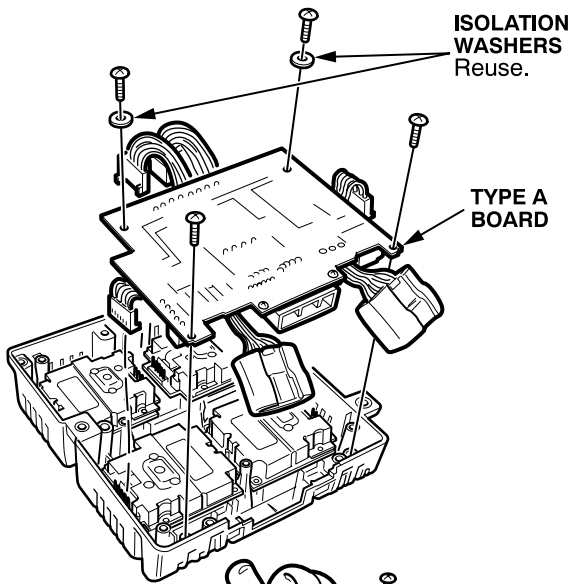


2. Remove the three amplifier box mounting bolts. Disconnect the three harness connectors, then remove the box from the vehicle.

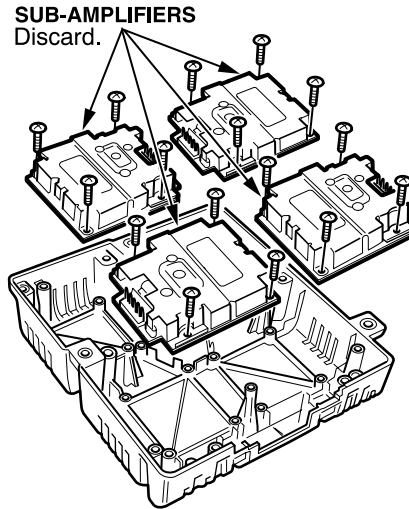


3. Remove the 10 mounting screws from the cover of the amplifier box. Remove the cover. These screws have a 1/4" hex head. If you have only metric wrenches, use the handle of a removable-blade screwdriver. This should have a 1/4" hex.

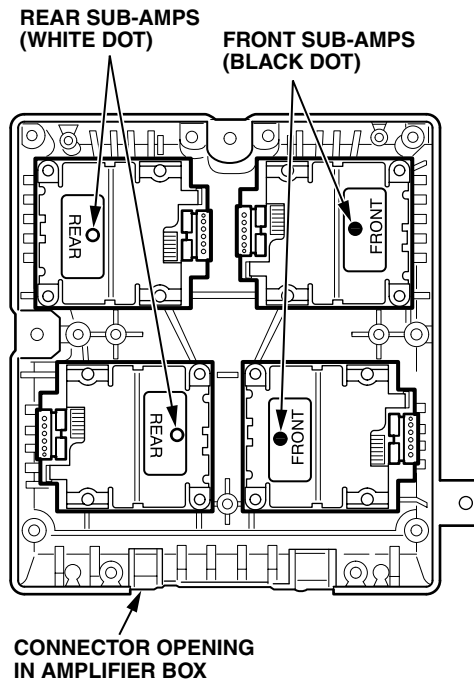
- Remove the mounting screw(s) from the I/O printed circuit board. The type B board has one mounting screw, and the type A board has four mounting screws.



- Disconnect the electrical connectors from the four sub-amplifiers. Remove the mounting screws, and remove the sub-amplifiers.



- Make sure the amplifier box is facing as shown. Each replacement sub-amplifier has a white dot or a black dot to show if it is for the front or the rear speakers. Install the sub-amplifiers with a white dot on the left side of the box. Install the sub-amplifiers with a black dot on the right side.



- Mount the sub-amplifiers with the original screws. Reconnect the electrical connectors.
- Reinstall the I/O printed circuit board. If it is a type A board, make sure you have the isolation washers in the proper locations.
- Install the cover on the amplifier box.

10. Reinstall the amplifier box in the vehicle. Connect the three harness connectors.
11. Install the rear seat-back and seat bottom.
12. Center-punch a completion mark above the third character (4) of the engine compartment VIN.

Center-punch here.

JH4KAXXXXXXXXXXXXX

Example of Customer Letter

March 2001

Safety Recall: Bose Audio System

Dear Legend Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

What is the reason for this notice?

Honda Motor Co, Ltd. has determined that a defect relating to motor vehicle safety exists in the Bose audio system of certain 1991–92 Legend automobiles. This audio system has a speaker amplifier located behind the rear seat-back. One or more transistors in this amplifier could overheat because of a short circuit, resulting in smoke or the possibility of an amplifier fire.

What should you do?

An improved amplifier has been developed and will soon be available. We will send you a postcard notifying you when you can go to your Acura dealer to have your car repaired. The dealer will replace the amplifier circuit boards *free of charge*.

This problem can occur only if the sound system is turned on, so it is best to avoid using the system until your car is repaired. If you do use the audio system and hear unusual noises such as popping or clicking from the speakers, turn the system off immediately. If you do experience a problem, you should contact your Acura dealer as soon as possible.

Who to contact if you experience problems.

If you are not satisfied with the service you receive from your Acura dealer, you may write to:

American Honda Motor Co., Inc.
Acura Client Services Department
1919 Torrance Blvd.
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a claim to:

Administrator
National Highway Traffic Safety Administration
400 Seventh Street, SW
Washington, DC 20590

Or call the toll-free Auto Safety Hotline at (888) 327-4236.

What to do if you feel this notice is in error.

Our records show that you are the current owner of a Legend involved in this recall. If this is not the case, or the name/address information is not correct, please fill out and return the enclosed, postage-paid *Information Change Card*. This will help us update our records.

If you paid to have a defective amplifier replaced sometime in the past, you may be eligible for reimbursement. Refer to the *Request for Reimbursement* form for eligibility requirements and the reimbursement procedure.

If you have questions.

If you have questions about this notice, or need assistance with contacting an Acura dealer, please call Acura Client Services at (800) 382-2238.

We apologize for any inconvenience this may cause you.

Sincerely,

AMERICAN HONDA MOTOR CO., INC.
Acura Automobile Division